



TERMS & CONDITIONS : NON FAULT CASHBACK ON SUCCESSFUL REFERRALS TO ALBANY ASSISTANCE

- The customer will be entitled to a Referral Fee of £50.00 from HALL BROS DROITWICH LTD (hereafter called "The Company") for referring a successful claim to the ALBANY ASSISTANCE LTD. Successful claim means that ALBANY ASSISTANCE LTD have accepted the claim and the Third Party Insurers have admitted liability pertaining to the incident in which the vehicles bodywork referred was damaged
- The customer will notify The Company of a potential claim either in writing, facsimile, e-mail, web form or by telephone and provide The Company with the name, address and contact telephone number of the third party (herein after called "The Referee"), together with a brief overview of the incident in which the Referee was involved.
- The customer will not be entitled to any Referral Fee should the contact details (Para 3) have been forwarded to The Company after any contact has been made between The Company and the customer
- The customer will not be entitled to multiples of The Fee. One referral – one fee.

The Company will not reward The customer with a Referral Fee where:

- The Referee is an immediate family member of the customer.
 - The customer is currently a client of The Company.
 - The customer is a victim of the same incident as The Referee.
 - The customer is an employee or associate or agent of the Company.
 - The customer is an existing or previous client of The Company on the same claim
 - The customer is a Third Party involved in an incident with The Referrer.
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- Cashback or Referral Fees will not be paid out on Untraced Drivers Claims or Criminal Claims.
 - Terms and Conditions will not be supplied to The Referrer and/or Referee unless specifically requested. Terms & Conditions are freely available when requested and will be forwarded either by Royal Mail, facsimile or e-mail.
 - Provided that no exclusions apply, the Referral Fee will be forward via Royal Mail to the Referrer in the form of a company cheque.